



1-800-427-2200 English
1-800-342-4545 Español
1-800-252-0259 TTY

M-F, 7am-8pm Sat, 7am-6pm
24 Hour Emergency Services Available

socalgas.com

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Account Summary

Amount of Last Bill			\$19.62
Payment Received	01/31/25	THANK YOU	- 19.62
Current Charges			+ 19.04
Total Amount Due			\$19.04



This bill reflects modified gas charges due to a rate change.

Current Charges

Rate: GR 4 - Residential Climate Zone: 1 Baseline Allowance: 36 Therms

Meter Number: 15318717 (Next scheduled read date Mar 28 2025) Cycle: 20

Billing Period	Days	Meter Number	Current Reading	Previous Reading	Difference	Billing x Factor	BTU x Factor	Total Therms
01/28/25 - 02/26/25	29	15318717	0747	0739	8	1.000	1.033	8

GAS CHARGES

Customer Charge	29 Days x \$.16438	Amount(\$)	4.77
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Gas Transportation (Details below) 8 Therms

	Baseline	
Therms used	8	
Rate/Therm	\$1.14793	
Charge	\$9.18	= 9.18

Gas Commodity	8 Therms x \$.40111	3.21
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Total Gas Charges \$17.16

SoCalGas' gas commodity cost per therm for your billing period:

Feb. \$.39605 Jan. \$.44500

TAXES & FEES ON GAS CHARGES

State Regulatory Fee	8 Therms x \$.00250	.02
Public Purpose Surcharge	8 Therms x \$.11884	.95
Gardena City Users Tax	\$18.13 x 5.00%	.91

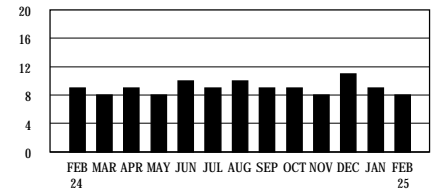
Total Taxes and Fees on Gas Charges \$1.88

Total Current Charges \$19.04

DATE DUE Mar 21, 2025

AMOUNT DUE \$19.04

Usage History (Total Therms used)

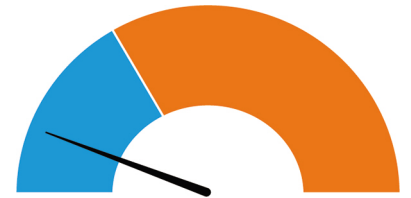


	Feb 24	Jan 25	Feb 25
Total Therms used	9	9	8
Daily average Therms	.3	.3	.3
Days in billing cycle	32	29	29

Your Usage: 8 Therms

BASELINE
8 Therms
\$1.54904 /Therm

OVER BASELINE
0 Therms
\$2.02796 /Therm



The pricing illustrated above represents cost per therm for Baseline and Over Baseline. Actual prices may vary as some credits, discounts and taxes are not added.

You could save 20% off your monthly natural gas bill with the CARE program! See if you qualify at socalgas.com/CARE

¡Usted podría ahorrar un 20% de descuento en su factura mensual de gas natural con el programa CARE! Vea si califica en socalgas.com/CAREparami

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

Save Paper &
Postage

PAY ONLINE
socalgas.com



DATE DUE Mar 21, 2025

AMOUNT DUE \$19.04

Please enter amount enclosed.

\$

Write account number on check and make payable to SoCalGas.

SoCalGas
PO BOX C
MONTEREY PARK CA 91756-5111

CY 20 2618 2710 P



DATE DUE
Mar 21, 2025

AMOUNT DUE
\$19.04

Request a large print bill:
1-877-238-0092

DATE MAILED Mar 3, 2025 Page 2 of 2

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SoCalGas Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.

Closing your Gas Service - We require two (2) working days and access to the meter to close your gas service.

Information about Deposits - Non-Residential accounts only
Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

Billing Term Definitions

Baseline - Amount of gas billed at the lowest residential rate.

Billing Factor - Adjusts the amount of gas measured for differences in delivery pressure, altitude, and meter calibration.

BTU Factor - Adjusts the amount of gas measured to reflect the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Gas Commodity Charge - Cost of gas purchased by SoCalGas on behalf of its customers.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

Public Utilities Commission Notice - If you believe there is an error on your bill or have a question about your service, please call SoCalGas customer support at (800) 427-2200.

If you are not satisfied with SoCalGas response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. phone: 800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to the California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Language	Toll-Free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Other Important Phone Numbers

For the following, call
Monday - Friday, 8 a.m. - 5 p.m.:

粵語: 1-800-427-1420
한국어: 1-800-427-0471
國語: 1-800-427-1429
Tiếng Việt 1-800-427-0478

Self Service Options available 24

hours a day, 7 days a week **1-800-772-5050**
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill, Residential Past Due Bill Forgiveness through the Arrearage Management Plan, and CARE applications for income qualified customers.

Contact 811 two days before digging to have utility-owned lines identified and marked. Visit **socalgas.com/811** or dial 811.

Payment Options \$

Online: Register or sign into MyAccount at **myaccount.socalgas.com**.

Home banking: Pay through your banking institution.

Direct Debit: Print application at **socalgas.com** or call 1-800-427-2200 for an application by mail.

Pay by Phone: If already enrolled, call **1-800-427-2700** to authorize a payment.

By Mail: Mail your check or money order, along with the payment stub in the enclosed envelope.

Debit/Credit Card or Electronic Check: Accepts credit/debit cards, VISA, Mastercard, and Discover or Electronic Checking/Savings. A convenience fee is charged, contact BillMatrix at 1-800-232-6629 or visit **socalgas.com/WaysToPay**.

In Person: Visit **socalgas.com/Locations**.

SoCalGas Payment Locations

Authorized Payment Agencies - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

Company Offices - Business Hours: Monday - Friday 9am - 5pm

Alhambra, 333 E. Main St. Suite J
Anaheim, 716 S. State College Blvd.
Banning, 60 E. Ramsey St. #A
Commerce, 5708 E. Whittier Blvd.
Compton, 700 N. Long Beach Blvd.
Corona, 341 S. Lincoln Ave. #A
Covina, 932 N. Citrus Ave.
Delano, 1227 Jefferson St.
Dinuba, 239 E. Tulare St.
El Centro, 1111 W. Main St.
El Monte, 11912 Valley Blvd., Suite B
Fontana, 9781 Sierra Ave. #C
Glendale, 919 S. Central Ave. #B
Hanford, 420 N. 11th Ave. #105
Hemet, 280 E. Stetson Ave.

Hollywood, 1811 Hillhurst Ave.
Huntington Park, 5916 Pacific Blvd.
Indio, 45123 Towne Ave.
Inglewood, 3530 W. Century Blvd. Ste. 102
Lancaster, 2065 W. Avenue K
Lompoc, 128 S. "H" St.
Los Angeles, 3739 Crenshaw Blvd. #C
Los Angeles, 4619 S. Central Ave.
Los Angeles, 2522 N. Daly St.
Ontario, 962 N. Mountain Ave.
Oxnard, 1640 E. Gonzales Rd.
Pasadena, 1214 E. Green St. #102
Pomona, 196 E. 3rd St.
Porterville, 59 W. Thurman Ave.
Riverside, 7000 Indiana Ave. #105

San Bernardino, 1136 N. Mount Vernon Ave. #305
San Fernando, 444 S. Brand Blvd. Suite 101
San Luis Obispo, 2240 Emily St. Suite 140
San Pedro, 1851 N. Gaffey St. Suite A
Santa Ana, 738 S. Harbor Blvd.
Santa Barbara, 134 E. Victoria St.
Santa Fe Springs, 11516 Telegraph Rd.
Santa Maria, 550 E. Betteravia Rd. Suite B
South Gate, 3530 Tweedy Blvd.
Van Nuys, 6550 Van Nuys Blvd.
Visalia, 1305 E. Noble Ave.
Watts, 1665 E. 103rd St.
Wilmington, 929 N. Avalon Blvd.

Drop Box Location

Burbank, Public Service Department,
164 W. Magnolia Blvd.

SoCalGas: Delivering affordable, clean and increasingly renewable energy to more than 21 million Californians.